

**CASSETTE ORDER FORM
TEXAS MINI STORAGE ASSOCIATION
SEPTEMBER 22-23, 2003 – DALLAS**

**SPECIAL OFFER: BUY ALL 13 CASSETTES, PAY FOR ONLY 12 PLUS
RECEIVE A FREE STORAGE ALBUM \$144.00**

# Ordered	Session Code	Cost	Cassettes are \$12.00 each
			Monday, September 22, Sessions
Not Available	D-1	\$12.00	Avoiding Development Pitfalls, Jamie Lindau
	D-2	\$12.00	Steady Investing in an Unsteady Market, Cyndy Montgomery & Kevin Brennan
	D-3	\$12.00	Fly High With Your Customer Service: Lessons From a Trailblazer, Chuck Vanzant
	D-4	\$12.00	21 st Century Marketing, Ross Pfeifer
	D-5	\$12.00	Taming the Tax Tiger: Down, Property Taxes, Down! Pat O'Connor
	D-6	\$12.00	Managing the Small Facility, Melissa Hermes
	D-7	\$12.00	Is My Project Financially Feasible? Jim Oakley
			Tuesday, September 23, Sessions
	D-8	\$12.00	Recruit, Hire & Train the Best Manager, Melissa Hermes
	D-9	\$12.00	Sticky Situation? Handle It With Finesse! Rebecca McMahan
	D-10	\$12.00	Controlling the Construction Process, Bruce McCardle
	D-11	\$24.00 2 Tapes	The Facility Manager: More Than Meets the Eye, Carol Shipley – 2 Tapes
	D-12	\$24.00 2 Tapes	Plan Your Work and Work Your Plan, RK Kliebenstein - 2 Tapes
		\$144.00	FULL SET: 13 Tapes; Get 1 tape and an Album FREE
			Total Amount for Cassettes
			Cassette album that holds 16 tapes @ \$7.00 each
			Sales Tax is .065% ONLY orders to Illinois
			Shipping/Handling: \$3.50 for 1 tape, \$1.00 for each additional tape. Maximum \$12.00 USA.
			GRAND TOTAL

Your Credit Card No. ____/____/____/____ Expiration Date: ____/____

For Visa Cards: Please add ID Code: ____ (last three digits on signature line, back of card)

PLEASE PRINT OR ATTACH A BUSINESS CARD

Name/Company			
Street	City	State	Zip
Telephone	Fax	Email:	
Signature			

MAIL/FAX TO: FIRST TAPE, INC. 21 SMITH LANE, SOUTH BELOIT IL 61080
Telephone: 815-389-1818 Fax: 815-389-1418 E-mail: firsttapeinc@aol.com